

# Limited Product Warranty

Meridia Interactive Solutions warrants the components of its audience response systems as follows from the date of shipment:

**EZ-VOTE HD      6 years**

**EZ-VOTE 5      3 years**

**EZ-VOTE 10      3 years**

**EZ-VOTE PRO      3 years**

This warranty is for any material or workmanship defect in the product. This warranty does not extend to batteries or any product component, which has been subjected to misuse, neglect, accidental breakage, improper installation, battery leakage, immersion in or contact with liquids, use outside of present guidelines, or alteration.

Meridia will repair any product defect or at its discretion, replace any component or part of the product provided the owner complies with the following procedures:

1. The owner is to determine that the problem is not caused by low or dead batteries or a faulty or improper connection with the personal computer or power source. Damage caused by battery leakage is not covered under this warranty.
2. The owner will obtain a Return Material Authorization (RMA) number prior to shipping the product to Meridia. The RMA number will be clearly displayed on the outside of the package.
3. The owner will enclose with the returned product a description of the problem itemized by the products serial number. The RMA number will be noted on the description sheet.
4. The owner will ship the defective component via prepaid freight to:

Meridia Interactive Solutions  
C/O Support Department  
1554 Paoli Pike, #285  
West Chester, PA 19380

5. If Meridia determines the defect is not due to material or workmanship defect, the owner will be charged for the cost of repair.



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